



SANDRA SHEWRY  
Director

State of California—Health and Human Services Agency  
**Department of Health Services**



ARNOLD SCHWARZENEGGER  
Governor

January 25, 2007

Dear Interested Parties:

**HEALTH CARE OPTIONS PROGRAM REQUEST FOR PROPOSAL (RFP) 06-55000  
ADMINISTRATIVE BULLETIN 3, ADDENDUM 3**

Administrative Bulletin Number 3, issued by the California Department of Health Services (CDHS), Office of Medi-Cal Procurement (OMCP), announces changes to the Request for Proposal (RFP) for the Health Care Options (HCO) Program.

Three of the original cost sheets have been modified. To obtain a copy of the Cost Sheets for Prospective Proposers (as referenced in section L.2.b.1 of the HCO RFP Main), please contact OMCP at (916) 552-8006. Prospective Proposers who have already received the CD-R of the Cost Sheets, please destroy the original CD-R's, as a CD-R with the new Cost Sheets will be sent via overnight mail.

In order to configure the Internet and CD version of the RFP to accurately reflect the current requirements and considerations, remove the existing pages and insert the appropriate replacement pages. The website for the electronic version is [www.dhs.ca.gov/omcp](http://www.dhs.ca.gov/omcp).

**ONLINE AND CD VERSION**

To update the RFP, use the instructions in the following chart. Any changes made to the RFP are published as replacement pages in the RFP.

REMOVE EXISTING PAGES	REPLACEMENT PAGES
Attachment 16-2 – Operations Bid Price Form – Enrollment/Disenrollment Transactions	Mathematical extensions were incorrectly calculated and have been corrected.

REMOVE EXISTING PAGES	REPLACEMENT PAGES
Attachment 16-3 – Operations Bid Price Form – HCO Informing Packet Mailings	Mathematical extensions were incorrectly calculated and have been corrected.
Attachment 16-4 – Operations Bid Price Form – Telephone Call Center	Mathematical extensions were incorrectly calculated and have been corrected.

Proposers have five (5) working days from the issue of this transmittal to the postmark date of the proposers' response to submit any objections to this Addendum to the address below:

RFP 06-55000 Q & A  
Attn: Karissa Kanenaga or Ramonda Ramos  
CA Department of Health Services  
Office of Medi-Cal Procurement, Mail Station 4200  
Health Care Options Program  
P.O. Box 997413  
Sacramento, CA 95899-7413

Sincerely,

Original signed by *Donna Martinez*

Donna Martinez, Chief  
Office of Medi-Cal Procurement

Attachment 16-2  
Operations Bid Price Form - ENROLLMENT/DISENROLLMENT TRANSACTIONS

Health Care Options Program  
06-55000

Minimum Base Volume Price
\$

Phase	Volume Range/Level	Minimum	Maximum	Base Volume Price (BVP)	Range Price Per Unit	Transaction Range In Level	Evaluated Price Per Phase	Maximum Points Available
1	Maximum Range	1,200,751	1,561,000			360,250		3
	Base Volume	824,251	1,200,750					14
	Minimum Range	659,401	824,250		< >	164,850		3
2	Maximum Range	1,649,001	2,140,000			491,000		3
	Base Volume	1,132,001	1,649,000					14
	Minimum Range	900,001	1,132,000		< >	232,000		3
3	Maximum Range	1,698,001	2,210,000			512,000		3
	Base Volume	1,166,001	1,698,000					14
	Minimum Range	930,001	1,166,000		< >	236,000		3
4	Maximum Range	1,749,001	2,270,000			521,000		3
	Base Volume	1,201,001	1,749,000					14
	Minimum Range	960,001	1,201,000		< >	241,000		3
EXT 1	Maximum Range	1,801,001	2,340,000			539,000		3
	Base Volume	1,237,001	1,801,000					14
	Minimum Range	980,001	1,237,000		< >	257,000		3
EXT 2	Maximum Range	1,864,001	2,420,000			556,000		3
	Base Volume	1,274,001	1,864,000					14
	Minimum Range	1,010,001	1,274,000		< >	264,000		3
EXT 3	Maximum Range	1,920,001	2,500,000			580,000		3
	Base Volume	1,312,001	1,920,000					14
	Minimum Range	1,040,001	1,312,000		< >	272,000		3
To Attachment 16-8						Maximum Total Points Available		140

Attachment 16-3  
Operations Bid Price Form - HCO INFORMING PACKET MAILINGS

Health Care Options Program  
06-55000

Minimum Base Volume Price
\$

Phase	Volume Range/Level	Minimum	Maximum	Base Volume Price (BVP)	Range Price Per Unit	HCO Informating Packet Mailings	Evaluated Price Per Phase	Maximum Points Available
1	Maximum Range	1,110,001	1,440,000			330,000		5
	Base Volume	890,001	1,110,000					20
	Minimum Range	710,001	890,000		< >	180,000		5
2	Maximum Range	1,524,001	1,980,000			456,000		5
	Base Volume	1,222,001	1,524,000					20
	Minimum Range	980,001	1,222,000		< >	242,000		5
3	Maximum Range	1,570,001	2,040,000			470,000		5
	Base Volume	1,259,001	1,570,000					20
	Minimum Range	1,010,001	1,259,000		< >	249,000		5
4	Maximum Range	1,617,001	2,100,000			483,000		5
	Base Volume	1,297,001	1,617,000					20
	Minimum Range	1,040,001	1,297,000		< >	257,000		5
EXT 1	Maximum Range	1,666,001	2,170,000			504,000		5
	Base Volume	1,336,001	1,666,000					20
	Minimum Range	1,070,001	1,336,000		< >	266,000		5
EXT 2	Maximum Range	1,716,001	2,230,000			514,000		5
	Base Volume	1,376,001	1,716,000					20
	Minimum Range	1,100,001	1,376,000		< >	276,000		5
EXT 3	Maximum Range	1,767,001	2,300,000			533,000		5
	Base Volume	1,417,001	1,767,000					20
	Minimum Range	1,130,001	1,417,000		< >	287,000		5
To Attachment 16-8						Maximum Total Points Available	210	

Attachment 16-4  
Operations Bid Price Form - TELEPHONE CALL CENTER

Health Care Options Program  
06-55000

Minimum Base Volume Price
\$

Phase	Volume Range/Level	Minimum	Maximum	Base Volume Price (BVP)	Range Price Per Unit	Transaction Range in Level	Evaluated Price Per Phase	Maximum Points Available
1	Maximum Range	1,200,751	1,561,000			360,250		2.5
	Base Volume	824,251	1,200,750					12
	Minimum Range	659,401	824,250		< >	164,850		2.5
2	Maximum Range	1,649,001	2,140,000			491,000		2.5
	Base Volume	1,132,001	1,649,000					12
	Minimum Range	900,001	1,132,000		< >	232,000		2.5
3	Maximum Range	1,698,001	2,210,000			512,000		2.5
	Base Volume	1,166,001	1,698,000					12
	Minimum Range	930,001	1,166,000		< >	236,000		2.5
4	Maximum Range	1,749,001	2,270,000			521,000		2.5
	Base Volume	1,201,001	1,749,000					12
	Minimum Range	960,001	1,201,000		< >	241,000		2.5
EXT 1	Maximum Range	1,801,001	2,340,000			539,000		2.5
	Base Volume	1,237,001	1,801,000					12
	Minimum Range	980,001	1,237,000		< >	257,000		2.5
EXT 2	Maximum Range	1,864,001	2,420,000			556,000		2.5
	Base Volume	1,274,001	1,864,000					12
	Minimum Range	1,010,001	1,274,000		< >	264,000		2.5
EXT 3	Maximum Range	1,920,001	2,500,000			580,000		2.5
	Base Volume	1,312,001	1,920,000					12
	Minimum Range	1,040,001	1,312,000		< >	272,000		2.5
To Attachment 16-8						Maximum Total Points Available	119	